



CONTINUOUS IMPROVEMENT MANAGER TEESPORT



The Company

PD Ports is a leading UK ports business offering end-to-end supply chain solutions, employing over 1,300 people in the UK. With headquarters based in the North East of England, PD Ports owns and operates the UK's third largest port by volume.

The Role

Sitting within the Group IT function, this role will co-ordinate, drive and set a framework for Continuous Improvement across PD Ports. This is not an IT role, but a role designed to help education, implement, and deliver key operational improvements using standard methodologies

Duties / Key Responsibilities of the role include:

- Create a framework for the internal continuous improvement teams to work within
- Help create benchmarks, reporting structures, chair monthly reviews etc. and help set targets – integrating these into the financial plans
- Embed standard methodologies - e.g. lean/six-sigma
- Train, coach & mentor the local CI teams
- Business partner with Divisional Directors on process improvement
- Be an ambassador of the internal continuous improvement framework - both development and deployment
- Lead business unit teams to evaluate processes and identify areas for improvement, deploying Lean Six Sigma tools in the assessments and diagnoses
- Lead key local DMAIC projects, working closely with local site CI teams
- Support plants on generation of the CI projects
- Contribute to best practices sharing
- Develop and maintain standard KPIs and scorecards to concisely report progress – feeding these into and making them a key part of the monthly review process
- Example projects include: Reducing change over time across sites, increasing throughput of processes, reduction of adverse costs associated with customers
- Engaging with people and training them in new ways of working whilst also creating new SOP's

- Communicating frequently with all employees, to understand areas of improvement and any issues on site
- Identify key issues that are hindering performance

Benefits

- 25days holiday plus bank holidays (
- Internal training and Safety Passport Training/ On-going training and assessments
- Sick pay scheme/Cycle to work scheme
- Employee Assistance Program for personnel support (health, finance, etc.)
- Company pension scheme (up to 6% company contribution)

The Candidate

To candidate will be required to have a minimum of 5 years' experience in logistics operational excellence and hold a master's degree in Supply Chain, Logistics or Engineering, along with a minimum of 2 years as a full time Black Belt in a company recognised by Lean Six Sigma.

The candidate should also have:-

- Strong interpersonal skills, result oriented, hands-on and ability to communicate at all levels across the organisation (from operators to local or corporate top management)
- Highly proficient in MS Office, strong presentation skills and ability to present to a large audience
- Displays the Team Leadership Dimensions of Focus On The Customer, Share To Succeed, Results Orientation, Change Leadership, Team Leadership, Strategic Vision, Building Capability and promotes the PD Ports Values
- Ability to problem solve and challenge where appropriate
- Experience of working with teams in multiple locations
- Able to build strong relationships with key stakeholders in order to truly understand the underlying needs of the business.
- Previous experience in a similar role
- Highly self-motivated and proactive
- Effective communications skills to engage with many people across site.

If you are interested in joining the team at this exciting time, please submit a detailed C.V. outlining your relevant skills & experience along with a covering letter to:

PD Ports
Group HR Department
17-27 Queen's Square
Middlesbrough
TS2 1AH

Or via e-mail: hr.admin@pdports.co.uk

Closing date: **13th September 2021**

